



L&D SERVICES GUIDE

2025

Who We Are

At TCHAcademy, our multi-award-winning Learning & Development team delivers bespoke training solutions designed to meet the unique needs of businesses across various sectors. With over 30 years of industry experience, we specialise in impactful, flexible programmes that empower people and teams to grow, lead, and succeed.

Our Services

- Content Build & Maintenance
- Content Delivery
- Equipped Room Hire
- End-to-End Talent Packages
- Focus Groups
- Business Education Sessions



ROOM SPACE FOR HIRE



SMART



MODERN



FLEXIBLE

FACILITIES

Host your next meeting, workshop, or event in our **flexible, professional spaces**, with options to suit a variety of group **sizes and purposes**.



COMPLEMENTARY
TEA AND COFFEE*



SUPPORT FOR
14-40 ATTENDEES



SUBSIDIZED
LUNCH MENU**

**PRICES
STARTING
AT JUST £20**



HEIGHT-ADJUSTED
PRESENTATION DESKS



HDMI/WIRELESS TV
CONNECTIONS



CAN BE SET UP WITH
YOUR EQUIPMENT

*Complimentary Teas & Coffees (Half-Day Rates +)

**Subsidized Lunch Menu (Full-Day Rates+)

ROOM SPACE OVERVIEW



CONTACT US



THE ENDEAVOUR ROOM

Our Endeavour Room has a capacity of ~20 attendees and is ideal for larger groups and conference presentations. This room can also be merged with Horizon to open up a larger space, perfect for corporate events and celebrations for around 30-50 people.



THE HORIZON ROOM

Our Horizon Room has a capacity of ~10 attendees and is ideal for smaller groups and team meetings. This room can also be merged with Endeavour to open up a larger space, perfect for corporate events and celebrations for around 30-50 people.

Half-Day Rate 3-Hour Slots

£50

+£5 to add-on laptop rental (optional)

Full Day Rate 8-Hour Slots

£100

+£10 to add-on laptop rental (optional)

3-Day Rate Three 8-Hour Slots

£250

+£25 to add-on laptop rental (optional)

5-Day Rate Five 8-Hour Slots

£400

+£40 to add-on laptop rental (optional)

1-2 Hour Slots can be reserved for £20/hour, upon request.
All prices are inclusive of VAT.

FAQs

What's included in the room hire? All bookings include tables, chairs, access to Wi-Fi, and use of shared canteen and bathroom facilities. Set up can be arranged in advance to suit your needs.

Is the venue accessible? Our location is fully accessible for visitors with mobility needs with stair-free access, accessible toilets, and blue badge parking spaces.

Is parking available? There is free on-site parking that can be used during your booking. You will need to check-in with reception to register your vehicle.

What is your cancellation policy? Cancellations made 7 or more business days prior to the start of the booking are eligible for a full refund. Cancellations made 2-6 business days before the start of the booking will incur a 25% fee. Cancellations within 48 hours or no-shows are not eligible for a refund.

THE LEARNING HUB



CONTACT US FOR
A FULL PRICE
BREAKDOWN



Explore our range of practical, ready-to-go programmes designed to build real skills for real progress - customisable to suit every learner and business.

ENHANCE Programme

- Building Resilience
- Paycheck Planner
- Shift Happens (Dealing w/ Change)
- Diffusing Customer Conflict
- Active Listening
- Employability Skills
- Sell with Success
- Serve with Success Bundle
- Thoroughness & Consistency
- Our World at Work (DEI)
- Energy Market Essentials

UPGRADE Programme

- Tech 1st Steps
- Digital Admin 2.0
- Digital Admin 3.0
- Digital Admin Bundle
- Digital Dialogue 2.0
- Digital Dialogue 3.0
- Digital Dialogue Bundle
- Digital Defence
- Data Done Right
- Mastering Digital Marketing
- Concept to Creation
- Digital Designer Bundle
- Managing Digital Change
- Unveiling the Future
- How to Wire a Plug
- Hands-On Hardware (PC Build)

GAMECHANGER Programme

- Effective Feedback & Coaching
- Building Emotional Intelligence
- Effective Communication
- Employability Skills
- Leadership DNA
- Maximising Influence
- Team Dynamics
- Tackling Stress & Building Resilience

FUTURE LEADERS

Programme

- Leadership DNA
- Management Mindset
- Expectation Setting
- Effective Feedback & Coaching
- People Engagement
- Skill vs Will
- Time Management
- Conducting 1-1 Meetings
- Employability Skills

EDHANCEMENT Programme

- Employability Skills
- Communication Skills
- Digital Defence
- Sustainability

COACH 2 SUCCESS

- Effective Feedback & Comms
- Principles of Coaching
- GROW Coaching
- Coaching Essentials
- Maximising Influence
- Engaging with Learners
- Effective Facilitation
- Train-the-Trainer Masterclass

LEAD WITH SUCCESS

- Leadership Essentials
- Influencing Performance
- Time & Task Management
- EI & Stress Management
- Effective Delegation
- Creating Effective Business Reviews
- Managing Workplace Change
- Implementing Workplace Change
- Critical Thinking
- Managing Challenging Behaviour
- Team Dynamics & Engagement

WORKPLACE SUITE

- Our World at Work (DEI)
- GDPR & Info Sec
- IT Security
- Password Protection
- Health & Safety
- Vulnerable Customers

Looking for bespoke training that reflects your culture, priorities, and policies? Our **fully customisable courses** are designed in partnership with you, so every session aligns with your business needs.

All courses are available in flexible formats - **online, in-person, or virtual** - and are designed to be delivered consistently across your organisation.